Client Management System - Your Online Resource

Giving clients the tools to maintain their plans in the most efficient way possible

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Fringe Benefit Group's Client Management System is a web-based platform designed to assist both the employee and the employer/plan administrator. The system offers access to employee information and the ability to make updates or changes to employee records in real-time. Employers no longer have to wait for paperwork to be entered or for computer systems to refresh records; changes occur instantly. The system is designed to handle communication, enrollment and plan administration.

From a communication standpoint, employees can enroll and review plan brochures online 24/7, by logging in to our secure site. Employers/plan administrators will have the ability to post additional benefit information. For most enrollments, we will also have a call center to provide back up support.

To assist employers/plan administrators with the day-to-day operations of the plan, the Website also provides the group with the ability to review records in real-time. The employer/plan administrator can review and update employee information, including address changes, review plan elections, review eligibility and payment history and add or terminate employees or dependents.

After logging in and establishing an account, employees can return to the site and review their plan elections, review who is covered and on what plan, download a temporary ID card/eligibility letter, or pay their missed premium via credit card *(if plan allows)*.

Features

- Real-time data and access to real-time updates
- Review participant information as it appears in our system
- Enroll in medical and optional benefits
- Add dependents and designate beneficiaries
- Review the enrollment brochure
- Review billing history
- Access Customer Care/FAQ's and download a brochure

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For the Plan Administrator

- Simplify the enrollment process, reduce paper and enroll online
- Review plan design and rates
- Post employee brochures online
- Review employee benefit elections and make updates
- See employee's eligibility record
- Add or terminate employees in real-time
- View current employee census; see who is eligible
- Update eligibility and add employees
- Submit contributions and payments online
  (case-by-case set up is required to access this feature)
- Reset passwords

For the Employee

- Enroll online 24/7
- Review plan information and benefit elections
- Print a temporary identification card/eligibility letter
- Review billing history
- Pay missed premium via credit card or ACH
  (if plan allows)
- Pay COBRA premium with credit card
- Make plan changes during open enrollment

Framework℠ HEALTH PLAN
Powered by Fringe Benefit Group